



# Your Partner for a Complete HCM Solution

## Help your customers minimize risk by managing labor compliance.

Customers want a single-source solution to provide everything needed for a human capital management (HCM) solution. With that comes the imperative to comply with the Affordable Care Act (ACA) and other labor mandates. But what if you don't have the in-house expertise or complete product offering to give customers what they need most?

You do now! Partner with an Attendance on Demand Certified Service Center to add employee time-tracking and compliance capabilities to your portfolio—quickly, and without investing in onboarding and training additional staff.



**Experts** in Attendance



- Round out your HCM solution and compete with the major workforce management providers.
- Leverage employee time tracking to provide compliance data for ACA, Family Medical Leave Act (FMLA), and Fair Labor Standards Act (FLSA).
- Let experienced Service Center professionals handle customer needs and perform time and attendance implementation.

## **Our Approach: Success through Partnership**

As your integration partner, the Service Center becomes your time and attendance division. You benefit from decades of experience, knowledge, and proven success in time and attendance.

Operating as an extension of your organization, the Service Center supports you across the entire sales lifecycle—from initial demos, to implementations, through customer support. No need to become technical experts yourself.

### **Easily Accessible Demos**

The Service Center can host comprehensive demos on your behalf. Link to the demo system anytime, from anywhere with internet access. Multiple demo systems are available to match the interests, needs, and structure of your prospects.

### **Seamless Implementation**

The Service Center handles implementation of Attendance on Demand, integrating with your payroll and HR systems.

With years of experience, the Service Center extends your technical capabilities to include immediate time and attendance proficiency.

### **Compliance Experts**

Employers everywhere are experiencing the increasing complexity of labor compliance. Whether it's FMLA, FLSA, or wage and hour inquiries, Attendance on Demand provides the confidence your customers need to respond—quickly and accurately.

With Attendance on Demand, you have the solution for ongoing ACA status determination, measurement, and IRS reporting.

Long Term Care facilities have the added challenge of Payroll Based Journal (PBJ) reports for the Centers for Medicare & Medicaid Services (CMS). You can easily help your client overcome these challenges.



### **Time and Attendance Expertise**

The lack of in-house expertise can be a barrier to expanding time and attendance offerings. Not anymore. The Attendance on Demand Service Center eliminates the need to invest in and train an in-house technical team.

The cloud-based Attendance on Demand solution includes IRS compliance reporting, scheduling, timekeeping, accruals, incidents, budgets and more.

- Supervisors use easy scheduling, time card edits, and approvals.
- Payroll managers instantly see who didn't approve time cards and can make necessary corrections easily, streamlining the payroll process.
- Employers can monitor and manage employee full- and part-time status and seasonal employees for ACA reporting.

### **Speedy Launch**

Attendance on Demand is up and running quickly. With an accelerated launch that causes little business disruption, the Service Center enables you to round out your HCM solution and quickly compete head-on with large solution providers.

### **Training and Support**

Customers access an online training center where they navigate at their own pace. As a result, you:

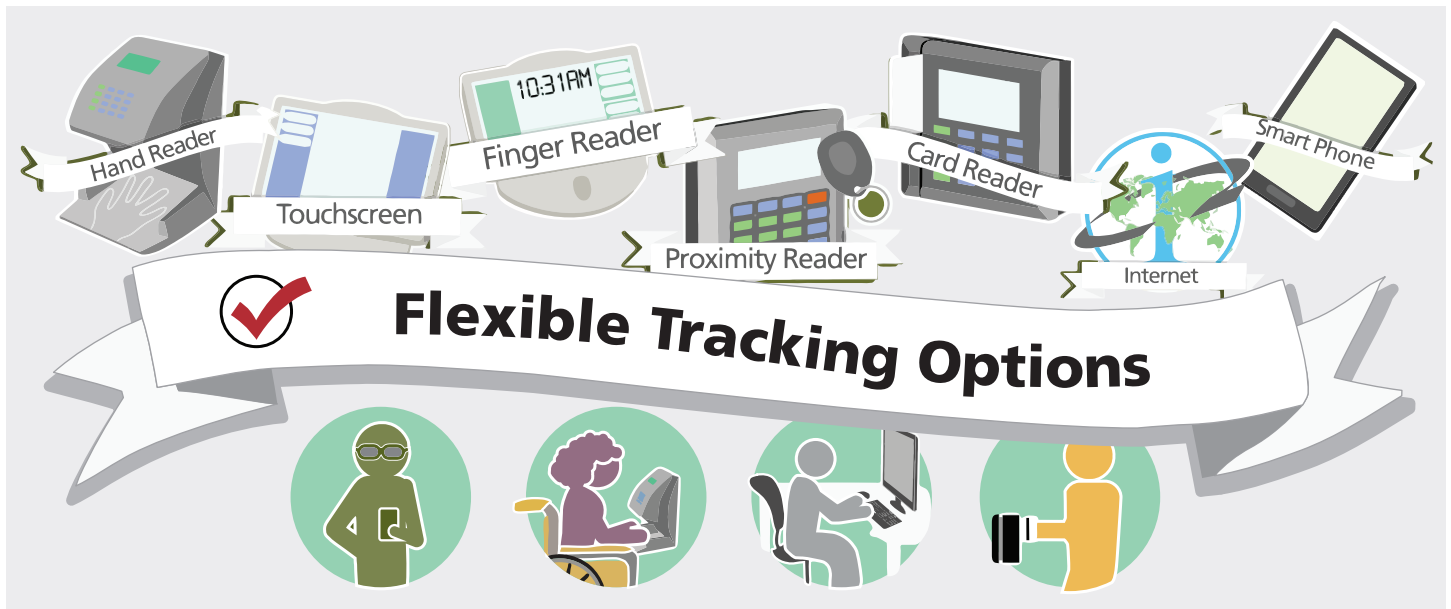
- Reduce the time you spend training customers.
- Increase the effectiveness of interacting with customers.
- Provide a better overall customer experience.

### **Adaptability**

Unlike solutions that require customers to change their structure and labor management processes, Attendance on Demand is highly flexible and easily integrated with other applications—starting, but not ending, with human resources and payroll.

It is highly scalable and adaptable to many industries. Attendance on Demand currently satisfies customers in more than a dozen markets.

Engage the Service Center as your time and attendance expert to increase the value of your product portfolio, generate new customers, and expand your business with current customers.



## Your Service Center

Attendance on Demand supports your organization by strategically aligning with your technology to configure the best customer solution and speed user adoption. Attendance on Demand Service Center provides:

- Certified technicians and sales personnel
- Knowledgeable compliance expertise and solution configuration
- Payroll and HR integration consulting
- Time clock expertise including biometric technology
- Comprehensive customer training
- Support from pre-sales to post-implementation
- Over 35 years of time-tracking experience in virtually every industry
- High customer satisfaction ratings and over 99% retention rate

## Experts in Attendance

For more information about the Certified Service Center program, contact Larry Burgess at 800.465.9980 or [larryb@attendanceondemand.com](mailto:larryb@attendanceondemand.com).